

Instructions for uploading files

1

Please present your current residence card

The permitted period of stay (expiry date) on your residence card we have on file has elapsed. Accordingly, please upload image files of your current residence card.

Confirm the code and numbers for your account

Only the last four digits of the code and numbers of your account will be shown. Please check the numbers against your account number to confirm.

Precautions to take when uploading a file

- *The maximum size for upload is 10MB per image file.
- *Uploadable file formats are jpg, jpeg, png, and gif.
- *Please align the image to the frame size when uploading the file.
- *We may request you to resubmit files if the uploaded images are too small, too big to fit in the frame, or unreadable, etc.

The screenshot shows the JP Bank website interface for uploading a residence card. At the top, it says 'ゆうちょ銀行' (JP Bank) and 'ゆうちょ銀行 お客さま情報ご申告サイト'. Below that, it says '現在の在留カード提示のお願い' (Request for current residence card display). The main content area has a red box around the '対象口座の記号番号 (下4桁のみ表示しています) *****4321' field. Below this, there are instructions for uploading the card image, including a language selector and a section with red boxes around the upload instructions: '※アップロードできるファイルサイズは、1画像につき10MB以内です。' (Maximum file size is 10MB per image), '※アップロードできるファイル形式は、jpg・jpeg・png・gifです。' (Supported file formats are jpg, jpeg, png, and gif), and '※枠サイズに対して画像が小さい、画像がはみ出している、不明瞭等の場合は、再度ご提示をお願いする場合があります。' (If the image is too small, too large, or unclear, we may request you to resubmit it). At the bottom, there are two image upload frames with the text '在留カード画像のアップロード' (Upload residence card image) and '画像の画像を選択' (Select image).

Instructions for uploading files

2

Examples of good/bad images



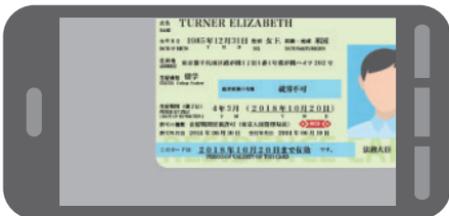
Good example



Blurry and unreadable



Out of frame or captured at an angle



Instructions for uploading files

3

Examples of good/bad images



Unreadable due to glare or shadow



Too small or captured vertically



Instructions for uploading files

4

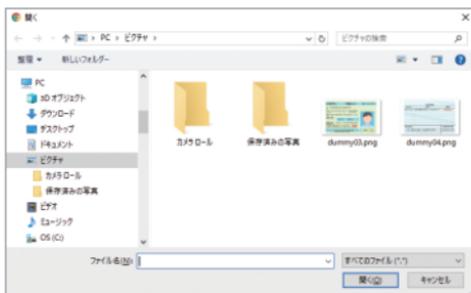
How to upload

“表面の画像を選択（Select an image of the front of the card）” button

“裏面の画像を選択（Select an image of the back of the card）” button

Press these buttons to upload images of the front and back of your residence card.

■ From your computer



Please select images from the folder where they are saved.



■ From your smartphone

<iPhone>



<Android>



Please use your camera function to capture images, or select saved images.

Instructions for uploading files

5

Screen shown after uploading

Once the files are uploaded, the “File Name,” “Preview,” and “Delete Button” will be displayed on the screen.



How to change files

To change an image file, please press the “削除 (Delete)” button and upload another file.



Instructions for uploading files

6

Final confirmation

Please check the box after confirming that the image files to be uploaded are those of the “Residence Card” for the account holder.

Send

After checking the box, please press the “送信する (Send)” button to submit the files.

不明な場合は、再度ご表示をお願いする場合があります。

在留カード画像のアップロード

画像



画像

アップロードする画像は名義人本人の「在留カード」であることを確認しました。

送信する

Adobe
Acrobat Reader

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[AdobeReaderのダウンロード](#) (別ウィンドウで開きます)

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